

WORK AUTHORIZATION FORM

Fillable Form- Please click a field to enter information

AOG Hotline: (702)888-0893 AOG_support@silverstatejetservices.com

Customer Infor	<u>mation</u>					
Contact Name:			E-mail:			
Company:						
Cell Phone:			Office Phone:			
Mailing Address	s:				<u>.</u>	
City:			State:	Zip Code:		
Aircraft Informa	ation					
Aircraft Type: _			Serial Numbe	er:		
Registration Nu	ımber:	Current Location	n (Airport Code):	FBO		
Description of V	Work to be done:					
Requested Retu	ırn-to-Service Date:	Tir	ne:			
	Airframe	Engine 1	Engine 2	Engine 3	APU	
Hours Cycles Model Serial Number						
Customer Labor	r Rate: <u>\$200.00 /Hr.</u>	Travel Required (Y/N): _	No. Techs			
Supporting:	Overtime Appr	oved (Y/N)				
Payment Autho	orization Note: A valid	credit card is required prior to	performing work. Upon con	npletion of work, the balance di	ue will be charged to this cre	
	service fee. Fo			tomer. Final payments via cred Area, a deposit equal to 12 hour		
Credit Card (Req	expenses. quired)					
Credit Card Number:			Card Type:			
Name on Card:						
Security Code (3 or 4 digits):				Billing Zip Code:		
work as stated abo for the credit card	ove. Furthermore, I testify to provided. I hereby autho	that I am authorized to appro orize Silver State Jet Services,	ove maintenance work on to , LLC to charge my credi	d approve Silver State Jet Ser the above referenced aircraft it card for any and all charge as as outlined in the terms and o	and am an authorized use es associated with the worl	
Name:		Signature:		Date:		



WORK ORDER AUTHORIZATION TERMS AND CONDITIONS

Payment Terms: Unless Customer and Silver State Jet Services, LLC make prior arrangements, in writing, to other payment terms, Customer agrees to pay cash to Silver State Jet Services, LLC for the work prior to Silver State Jet Services, LLC's releasing the aircraft from maintenance to the Customer. If the Customer chooses to pay by credit card, Silver State Jet Services, LLC reserves the right to impose a merchant service fee of up to 4% of the final balance due.

Late Payments: In the event that full payment is not received at the time the aircraft is released to the Customer, any unpaid balance not received by Silver State Jet Services, LLC within thirty (30) days from the invoice date shall be assessed a late payment charge of 5% per month, in accordance with Nevada State Law Prime Interest Rate.

Attorney and/or Collection Fees: If any action is brought by Silver State Jet Services, LLC for the enforcement of the obligations of the Customer, Silver State Jet Services, LLC shall be entitled to recover all reasonable costs incurred with regard to such action.

Rates: All work will be charged at the customer labor rate indicated on page one of this work authorization. If no rate is provided, all work will be charged at the Silver State Jet Services, LLC effective shop and travel rates. Additional labor charges may be included for overtime and / or holiday time. Technician(s) "Stand By for Parts" time will be billed at the rate indicated on page one of this work order for each hour the technician(s) is/are on "Hold" for the required parts to be delivered to the aircraft location and received by the technician(s) not to exceed 10 hours per day per technician.

Taxes: The amount of all Federal, State and Local taxes applicable to the sale, use of, or transportation of the parts sold or the work performed hereunder and all duties, imports, tariffs, or other levies shall be added to the prices and paid by the Customer, except where the Customer shall furnish the appropriate certificate of exemption. Customer agrees to hold Silver State Jet Services, LLC harmless from and against any payment of any taxes.

Shop Supplies: Silver State Jet Services, LLC will impose a shop supplies surcharge of up to 5% of the total labor charges on the work order.

Customer Supplied and Warranty Parts: Silver State Jet Services, LLC reserves the right to impose a handling fee of up to 15% of the manufacturer's suggested retail price for any parts that are supplied either by the customer or warranty vendor if the parts are being replaced under warranty.

Cores / Exchanges: Customer agrees that if parts are replaced under an exchange basis and the exchange core requires replacement parts not normally required during the overhaul, or if the core is rejected, the Customer shall be invoiced for and shall pay for such replacement parts or additional cost associated with the core unit being beyond economical repair.

Changes: Any change or additions to the work and in any applicable drawings or designs accompanying this agreement may be made only through the initiation of a request for a change to work in writing. Such changes may affect price and delivery. The Customer shall pay any increase in price.

Excusable Delay: Where delivery schedule has been given, Silver State Jet Services, LLC will make every effort to comply with such delivery schedule; Silver State Jet Services, LLC shall not be considered in default and no liability is assumed by Silver State Jet Services, LLC for any change in delivery due to any cause not reasonably within the control of Silver State Jet Services, LLC, or any additional work request made by the Customer when advised that addition of that item might impact the schedule of the original delivery date. Customer shall give Silver State Jet Services, LLC thirty (30) days written notice of its claim during which time Silver State Jet Services, LLC may cure any claimed default and incur no liability.

Indemnification:

Customer shall indemnify and hold Silver State Jet Services, LLC, its officers, managers, directors, employees and agents harmless for loss of or damage to the aircraft including the work accomplished on the aircraft under this agreement for any reason or cause whatsoever while the aircraft is in the possession and control of Silver State Jet Services, LLC or on the premises of Silver State Jet Services, LLC, except to the extent that such loss or damage is solely and directly caused by the gross negligence of Silver State Jet Services, LLC.

Operational Check Flights (OCF): This agreement does not cover OCF's, maintenance test flights or any other flights of Customer's aircraft by Silver State Jet Services, LLC. Silver State Jet Services, LLC does not provide this service. In the event an OCF may be required or requested by the Customer, Customer agrees to provide their own designated, qualified crew to complete the OCF. Customer will advise Silver State Jet Services, LLC of crew information and scheduling no less than 24 hours in advance to allow Silver State Jet Services, LLC to prepare the aircraft for the OCF.

Estimated Pricing: Estimated pricing is defined to mean an approximate calculation only. The final price may exceed the estimated price.

Expenses: Customer agrees to pay all expenses incurred by Silver State Jet Services, LLC as a result of work performed on behalf of Customer. This includes all travel-related expenses for travel to and from the work location, as well has charges levied by the fixed base operator such as hangar fees, aircraft fuel, ground power, escort, etc.

Limited Warranty: Silver State Jet Services, LLC warrants to Customers all labor pertaining to the work that shall be performed by Silver State Jet Services, LLC in accordance with applicable U.S. Federal Aviation Administration Regulations, Silver State Jet Services, LLC's standard practices, and industry standard practices. The extent of liability under this limited warranty shall be the repair or replacement of parts as results of Silver State Jet Services, LLC's failure to perform labor in accordance with standards. The warranty does not extend to manufacturer's parts or any defect existing in the part. The parts warranty, if any, supplied by the part manufacturer will apply. Written notice of any claim for labor and repair or replacement of parts must be given to Silver State Jet Services, LLC at its facility within fifty (50) hours or ninety (90) days, whichever comes first.

Limitation on Liability: Notwithstanding any provision of this agreement to the contrary, Silver State Jet Services, LLC shall not be liable to Customer for special, incidental or consequential damages including, but not limited to, loss of use, revenue or profit, business opportunities and the like, even if Silver State Jet Services, LLC was advised, knew, or should have known of the possibility of such damages.

Rev. 3 Dated 05/14/2025 Page **2** of **2**